

OUR ANNUAL
REPORT &
ACCOUNTS

2014

FAMILY LIFE CARE



LauraLynn
IRELAND'S CHILDREN'S HOSPICE

...Making life count

OUR YEAR IN NUMBERS - 2014

CHILDREN'S PALLIATIVE CARE (CPC)

148

NUMBER OF CHILDREN & FAMILIES WE SUPPORTED

NUMBER OF FAMILIES SUPPORTED BY LAURALYNN@HOME



48

69

REFERRALS ACCEPTED

16

CHILDREN WHO DIED SUPPORTED BY US



15

NEW CPC STAFF

HOURS OF CLINICAL, COMPETENCY AND MANDATORY TRAINING COMPLETED BY NURSES

2,762



8

HEALTH CARE PROFESSIONALS UNDERTAKING POST GRADUATE PROGRAMMES



11

THERAPEUTIC DAYS FOR PARENTS & SIBLINGS



1

NEW PLAY THERAPY SERVICE



NATIONAL & INTERNATIONAL RESEARCH PROJECTS UNDERWAY

PRESENTATIONS

11
3

NATIONAL

INTERNATIONAL



NUMBER WE CARED FOR IN OUR DISABILITY SERVICE

11

YOUNG ADULTS

4

CHILDREN LIVE HERE

35

CHILDREN ACCESSED

1288

NIGHTS RESPITE



FUNDS RAISED FOR HOSPICE SERVICES

€ 3,478,942

CONTENTS

A MESSAGE FROM THE CHAIRMAN	2
CHIEF EXECUTIVE'S REVIEW	3
ABOUT US	5
DIRECTORS' REPORT	7
OUR CARE	13
OUR PEOPLE	19
CLINICAL EDUCATION & RESEARCH	22
COMMUNICATIONS	24
OUR CARE FACILITIES	25
HOW WE MANAGE OUR FINANCES	26
REPORTS AND CONSOLIDATED FINANCIAL STATEMENTS	31
..... DIRECTORS AND OTHER INFORMATION	32
..... DIRECTORS' REPORT	33
..... INDEPENDENT AUDITORS' REPORT	36
..... STATEMENT OF ACCOUNTING POLICIES	38
..... CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT	40
..... CONSOLIDATED BALANCE SHEET	41
..... COMPANY BALANCE SHEET	42
..... CONSOLIDATED CASH FLOW STATEMENT	43
..... NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS	44

A MESSAGE FROM THE CHAIRMAN



David Andrews
Chairman

We look back on 2014 on what was a year of great progress in the delivery of our very unique service by a committed team, working diligently on behalf of children, young adults and their families. Our annual report highlights the key moments of our organisation during the year and offers the opportunity for you to meet some of our families whose lives are positively impacted by our work. Included are our audited accounts which show we had a good year despite the many challenges.

On behalf of the Board, I would like to thank the Health Service Executive (HSE) for their support in funding our disability service for children and young adults. We would also like to pay tribute to the wonderful generosity of our donors whose support enables us to provide palliative care to children with life-limiting conditions and their families. Through their generosity, the launch of our pilot LauraLynn@Home programme in two HSE regions was possible, where we are providing respite and end-of-life care to families in their homes.

As an organisation, LauraLynn is fully compliant with both the HSE Code of Governance and the Governance Code for Community and Voluntary Organisations. We welcomed the introduction in 2013 of the HIQA National Standards for Residential Services for Children and Adults with a Disability. The inspection process is a positive move for the sector and assists us in ensuring that we deliver person-centred care for those with disabilities and promote services that facilitate a good quality of life.

In July 2014 our CEO, Philomena Dunne retired. Since joining LauraLynn Ireland's Children's Hospice in 2002, then The Children's Sunshine Home, Philomena has made an outstanding contribution to the organisation. Throughout her tenure she ensured the delivery of a safe and caring service for the children and young adults in our care. However, she will be particularly remembered for her ambition and commitment to develop a children's palliative care service. She oversaw the founding of LauraLynn House, Ireland's first children's hospice and the launch of the pilot LauraLynn@HOME programme. On behalf of the Board and LauraLynn, I would like to pay tribute to her dedication over a long number of years of service and wish her every success and happiness in her retirement.

In August we welcomed Sharon Morrow as our new CEO following an external selection process. Since commencing in post, Sharon and the Executive Management Team have carried out an assessment of the current service. This included a service user feedback survey which helped identify the organisation's key priorities. The Board will review in 2015 the future strategic direction, mission and vision of the organisation with our focus firmly on ensuring that we are positioned to meet the future needs of children with life-limiting conditions.

It is an honour to chair a Board of such committed members past and present, who give of their time and expertise freely in support of our work. June 2014 saw the retirement of George Balmer, who served as Chairman as well as esteemed Board Member and who has made an outstanding contribution to the progress of the organisation over many decades. We would also like to pay tribute to Moira McQuaid who retired in September. We welcomed Professor Phil Larkin, Angie Kinane and Ann O'Driscoll who will bring a wealth of experience and knowledge to the Board.

We have ambitious plans for the expansion of our services so that more children and their families may benefit from the care and support we can offer.

Our heartfelt thanks to all our supporters, volunteers, partners, staff and Executive Management Team who work so hard to change lives every day.

A stylized, handwritten signature in black ink, appearing to read 'David Andrews'.

David Andrews Chairman

CHIEF EXECUTIVE'S REVIEW



Sharon Morrow
CEO

2014 has been a special and exciting year for LauraLynn Ireland's Children's Hospice as we develop our services to meet the needs of children with life-limiting conditions and their families as well as continuing to provide quality care to the children and young adults in our disability service.

Having joined LauraLynn in August, I feel privileged and proud to continue the great work of so many who worked tirelessly to create this unique and much needed service which continues to evolve to meet the changing needs of the children, families and young adults in our care.

During 2014, in addition to continuing to provide respite, transitional, end-of-life and crisis care at LauraLynn House, we launched our pilot LauraLynn@HOME programme in June which provides hands-on hospice care in the family home. Since its introduction, the pilot operating in two HSE regions and covering 11 counties, has provided care and support to 48 families in their homes. We very much look forward in 2015 to the external evaluation of the programme as it will guide us on how to further develop the service into the future.

Across our disability service, we cared for 15 children and young adults and continued to provide respite to 35 children. We welcomed our HIQA registration inspection during 2014 and are currently implementing its recommendations as we await our registration approval. Additionally, a senior appointment will be made in 2015 with specific responsibility for the regulation, compliance, safety, risk and quality management of the organisation.

The development needs of our staff is key to the provision of safe and high quality care and a comprehensive training programme for all staff is in place. This includes mandatory, clinical, education and masterclasses; all aimed to improve the skill-set of our health care professionals to ensure the best care for children and young adults.

Children with life-limiting conditions and their family should be at the centre of decision making in relation to their care needs. Families need to have real choice in terms of their place of care, a choice of place of death; a choice for emotional and bereavement support. We are working together with other stakeholders to transform their access to quality care by delivering a more integrated approach between hospital, hospice and home.

None of our work would be possible without the support of so many. We raised over €3.4m through fundraising during the year, which allowed us to expand our bereavement support, pilot our LauraLynn@HOME care programme and develop our play and music therapy programmes. The launch of our LauraLynn@HOME programme was financed largely by The Ray D'Arcy Today FM Show when it challenged the nation to take part in a half marathon event and raise €0.5m for LauraLynn. It epitomised everything that is wonderful about Irish community life as it engaged so many of our wonderful supporters, volunteers, staff and families in what was truly a special day.

Thank you to everyone who played a part in what was a hugely memorable year. I very much look forward to working with the Board and Executive Management Team as we plan the future development and expansion of our services and work to our new vision of providing and supporting the provision of a world class children's palliative care service.

A handwritten signature in black ink, reading 'Sharon Morrow'.

Sharon Morrow CEO

OUR VALUES

Family Life Care

OUR VISION

All children who need us can access us

OUR MISSION

We care for children with life-limiting conditions and their families providing transitional care, home support, respite, crisis and end-of-life care.



ABOUT US

"What I love most about my job is being able to care for sick children and their families in such a wonderful and happy environment."

Sarah (Children's Hospice Nurse)

Who we are

When a family is faced with the loss of their son or daughter, it is life changing for the whole family. Families are challenged both physically, financially and emotionally as they try to maintain a normal family life, while trying to cope with the awful prospect of losing their child. A child's illness may be very complex and extend over months or years. Consequently the needs of the family are dynamic and change over time. At LauraLynn we are working to provide a responsive and flexible service, which provides care and support when and where it is needed.

In providing families with more choice, we introduced a pilot LauraLynn@HOME programme in June, bringing hands-on hospice care into the family home. This offers families access to respite and end-of-life care in their own home, or if they need a break away, they can have their child cared for at LauraLynn House.

Our support and care for families doesn't end when their child dies. Our Bereavement Team is there to help for as long as needed. They provide individual sessions to all the family as well as organising family

days and wellness workshops, where parents and siblings can together support and share with each other in an informal setting.

The care and support we provide to our children and their families is free.

In our residential disability service (formerly The Children's Sunshine Home), we continued to provide care and support to our young adults and children. In line with residential care national policy, we no longer accept new referrals to this service but are committed to caring for them as long as LauraLynn remains their home.

We are a family of nurses, carers, healthcare professionals, staff and volunteers, all working together to provide better care for children with life-limiting conditions.

OUR PLANS & STRATEGY

Our key objectives over the past 3 years

- 1 Access to children's palliative care**
- 2 Accreditation and validation of our disability care service**
- 3 Build an education and research capability**
- 4 Attract, empower and retain experienced palliative care professionals**

In 2015, we are reviewing our future strategic direction to provide a world class children's palliative care service

OUR JOURNEY

1925

Short term convalescence for children with rickets at Children's Sunshine Home (CSH)

1970's

Long term residential care of profoundly disabled children

2001

Jane McKenna starts fundraising to build a children's hospice

2006

Jane McKenna merges fundraising efforts with CSH

2005

CSH Hospice Project begins raising funds for a paediatric palliative care unit

2009

Hazel House, opens to extend respite care services

2011

LauraLynn House opens - a purpose built children's palliative care unit

2012

Children's Sunshine Home & LauraLynn House rebrand as



2012

Clinical Education & Research Dept set up to lead the way in Children's Palliative Care

2014

LauraLynn@HOME pilot programme commenced

DIRECTORS' REPORT

The members of the Board hereby present their annual report and financial statements for the year ended 31 December 2014.

Structure

The Children's Sunshine Home (Disability Services) was founded in 1925 and its principal objective set out in the Memorandum of Association is to provide care for sick children. Following a strategic review in 2002-2004 it was decided to address the needs of children requiring palliative care and the Children's Sunshine Home Hospice Project was established to fundraise for a children's hospice building. In 2006 it joined forces with The LauraLynn Foundation which had been established by Jane and Brendan McKenna, who also saw the need for respite and specialist care for children with life-limiting conditions following their own personal experience with the deaths of their two daughters, Laura and Lynn.

CSH Childcare Services (palliative care services) was established in 2011 and LauraLynn House was opened in September of that year on the grounds of the Children's Sunshine Home. It provides respite, transitional, end-of-life and crisis care to children with life-limiting conditions and their families.

The Children's Sunshine Home and CSH Childcare Services are both companies limited by guarantee and are registered charities operating under **LauraLynn Ireland's Children's Hospice.**

Governance

Our voluntary Board of Directors and Trustees are ultimately responsible for our governance, strategic direction, ethos and values. Additionally, the Board is responsible for ensuring that the organisation operates an appropriate system of financial control and complies with relevant laws and regulations.

We are registered with the Charities Regulatory Authority. The Trustees and Board are committed to maintaining the highest standards of corporate governance. LauraLynn is in compliance with the Health Service Executive (HSE) Annual Compliance Statement and The Governance Code for Community, Voluntary and Charitable Organisations. We are signed up to the Irish Charities Tax Research (ICTR) regulations and adhere to the data protection laws.

Public Benefit

LauraLynn is the only children's hospice in Ireland providing respite, transitional, crisis care and end-of-life care and support to children with life-limiting conditions and their families. Children's Palliative Care is a newly identified area of specialist care, and importantly we are facilitating research and education of health care professionals to ensure that high quality care can be delivered. We also collaborate with partner organisations in the delivery of supports and services to ensure that children needing palliative care can live and die well.

Additionally of public benefit is our commitment to provide a 'home' for children and young adults with profound intellectual disabilities. We no longer accept new referrals for our residential care service, but we are committed to caring for those in our care and supporting them to realise their ambitions and have dignity in their lives.



"I was delighted to be offered the opportunity to work at Hazel House in LauraLynn. The enjoyment and fulfillment of making the children's day happier is such a wonderful experience. The staff work as one unit which helps the children feel secure and safe. I like to think I help to make a difference to these children in some way."

Siobhan Deegan (Health Care Professional)

Our Board

The Children's Sunshine Home and CSH Childcare Services are governed by the same Board of Directors. The board members are all non-executive and are drawn from diverse backgrounds possessing a wide range of skills and experience. Each director is appointed for a period of three years having been recommended by the Nominations Committee and is eligible for re-appointment for two further consecutive three year periods.

Board Members

	# Meetings Attended
David Andrews (Chairman)	5/5
George Balmer (retired 17.06.14)	3/3
Frances Fletcher	4/5
Prof. Philip Larkin (appointed 12.02.14)	3/4
Eugene Mitchell	5/5
Hugh Monaghan	5/5
Niall McHugh	5/5
Moira McQuaid (retired 9.09.14)	2/3
Michael O'Donoghue	4/5
Andrew Paul	3/5
Nicholas Quigley	4/5

All new board members and trustees are inducted into the organisation and delegate the day-to-day management of the organisation to the Chief Executive Officer (CEO) and Executive Management Team. The Board does not receive any remuneration in respect of their services to the organisation.

Our Trustees

Our Trustees act as guardians of the organisation's assets and are entrusted with the land and buildings at Leopardstown Road from where LauraLynn operates. The Trustees are responsible for the cash, investments, donations, grants and overall spend and meets three times a year. All Trustees are non-executive.

Trustee Name	# Meetings Attended
David Andrews (Chairman)	3/3
George Balmer	3/3
Michael O'Donoghue	3/3
Andrew Paul	1/3

Chief Executive Officer

Philomena Dunne – retired July 2014
Sharon Morrow – appointed August 2014

Company Secretary

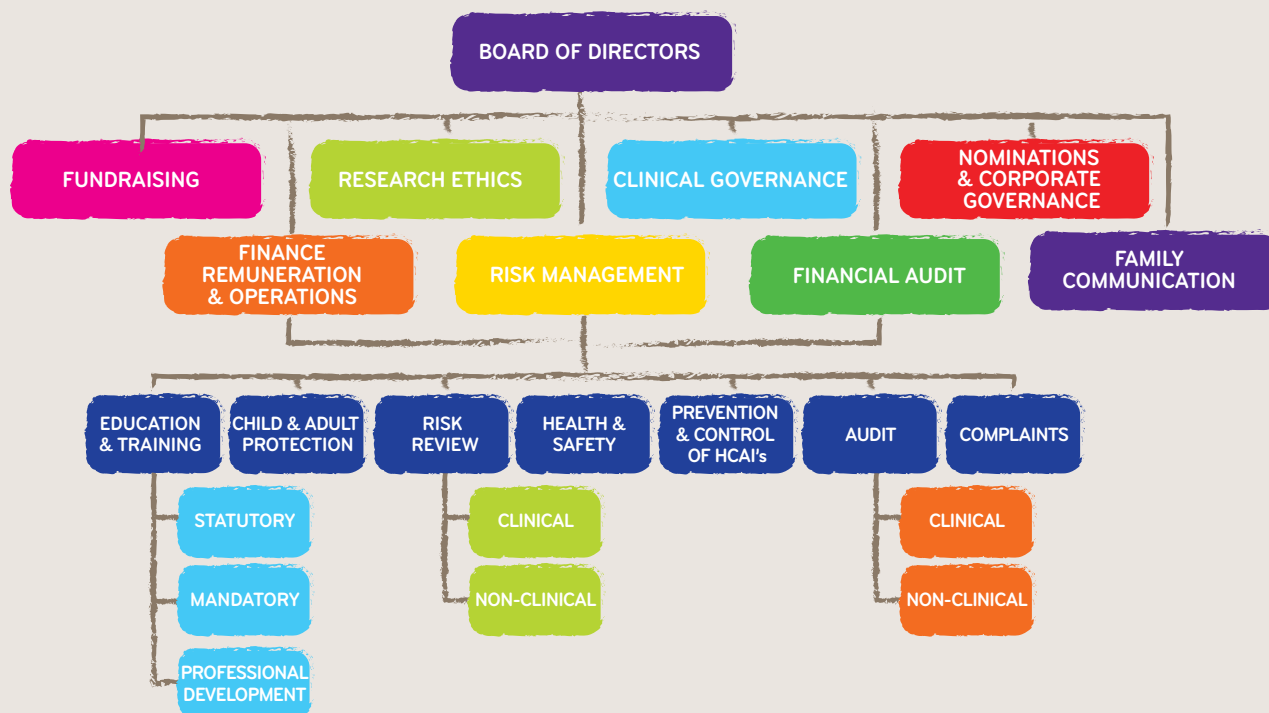
Michael Higgins

The Trustees and Board of Directors each have an annual work plan which ensures they have full oversight of their governing responsibilities. Matters such as strategy, policy, quality of care, clinical and corporate governance, finance, investments and facilities are monitored and reviewed at regular meetings throughout the year.

"We wish to extend our heartfelt thanks to you all for the six wonderful weeks Jude and ourselves stayed with you. Those weeks gave us so many great memories to hold on to now that our beautiful boy has passed"

Crotty Family

Committee Structure



Sub-Committees

The Trustees and Board are supported by a number of sub-committees reporting directly to them.

All Board sub-Committees are chaired by a member of the Board with members of the Executive Management Team attending meetings as required, reporting on their areas of expertise.

Fundraising agree and action key elements of our organisation's fundraising and marketing strategy and meets three times a year.

Finance, Remuneration and Operations in conjunction with the Board are responsible for:

- Ensuring that LauraLynn meets its operational and financial targets as determined by the Board.
- Developing the overall plans and budgets for the various operational divisions that are represented at committee meetings.
- Ensuring the successful delivery of services and special projects as allocated to budget holders by the Board.
- Ensuring that remuneration for employees is in keeping with our Finance Management Policy and the requirements under HSE compliance and good governance.

At least one member of the sub-Committee will have relevant accounting or related financial experience and meets at least five times a year.

Research & Ethics ensures that research is conducted according to best practice and maintains ethical standards of practice in research.

- It protects and preserves the Subjects' rights and ensures that the practice of fully informed consent is observed.
- It provides reassurance to the public and outside bodies that high ethical standards are maintained.

It meets twice a year or more depending on applications received.

Clinical Governance has a remit to ensure that the principles and standards of clinical governance are applied to all aspects of our organisation with the ultimate goal of improved care to children and young adults. It meets a minimum of five times during the year.

Risk Management oversees key aspects of the risk management process to ensure that LauraLynn:

- Adheres to policies and procedures governing care delivery
- Has stringent procedures in place for the recruitment of staff and volunteers
- Audits clinical practice to ensure compliance with our processes
- Oversees the work of the Child Protection and Vulnerable Audit Team who are dedicated to managing any reported issues and implementation of policy
- Investigates and resolves issues which arise from our Complaints, Compliments & Feedback Team.

It meets monthly and it is planned in 2015 to additionally resource and restructure the sub-Committee. This is aimed at strengthening our management of risk, by implementing stronger controls to mitigate against possible failure in compliance.

Financial Audit has a remit to assist the Board in discharging its responsibility in ensuring the organisation adopts, maintains and applies appropriate and accurate accounting and financial reporting processes and procedures. The sub-Committee facilitates an independent audit process and addresses issues arising. It ensures LauraLynn maintains effective risk management processes relating to the organisation's management of financial risks, prevention of corruption and waste and the system of internal control. It meets three times a year.

Nominations & Corporate Governance monitors and reviews the structure and composition of the Board. It deals with matters of board succession, disciplinary issues at a senior executive level of the organisation and corporate governance on behalf of the Board. It comprises of people who are experts in these areas including non-executive directors and meets three times a year.

Family Communications was established to provide an effective representative body for families, guardians and carers to communicate effectively with the Board of Directors and our staff. Having regard for the best interests of children, young adults and families in each strand of the organisation, the sub-Committee develops communications from the Board of Directors and staff to families. It aims to:

- Develop and foster communications with families
- Articulate and put forward suggestions, issues, concerns for the improvement of our care service in an open and constructive forum.

It meets three times a year.

COMPLAINTS

15*

COMPLIMENTS

157

FEEDBACK

10

* All resolved



together we are making the most of short & precious lives

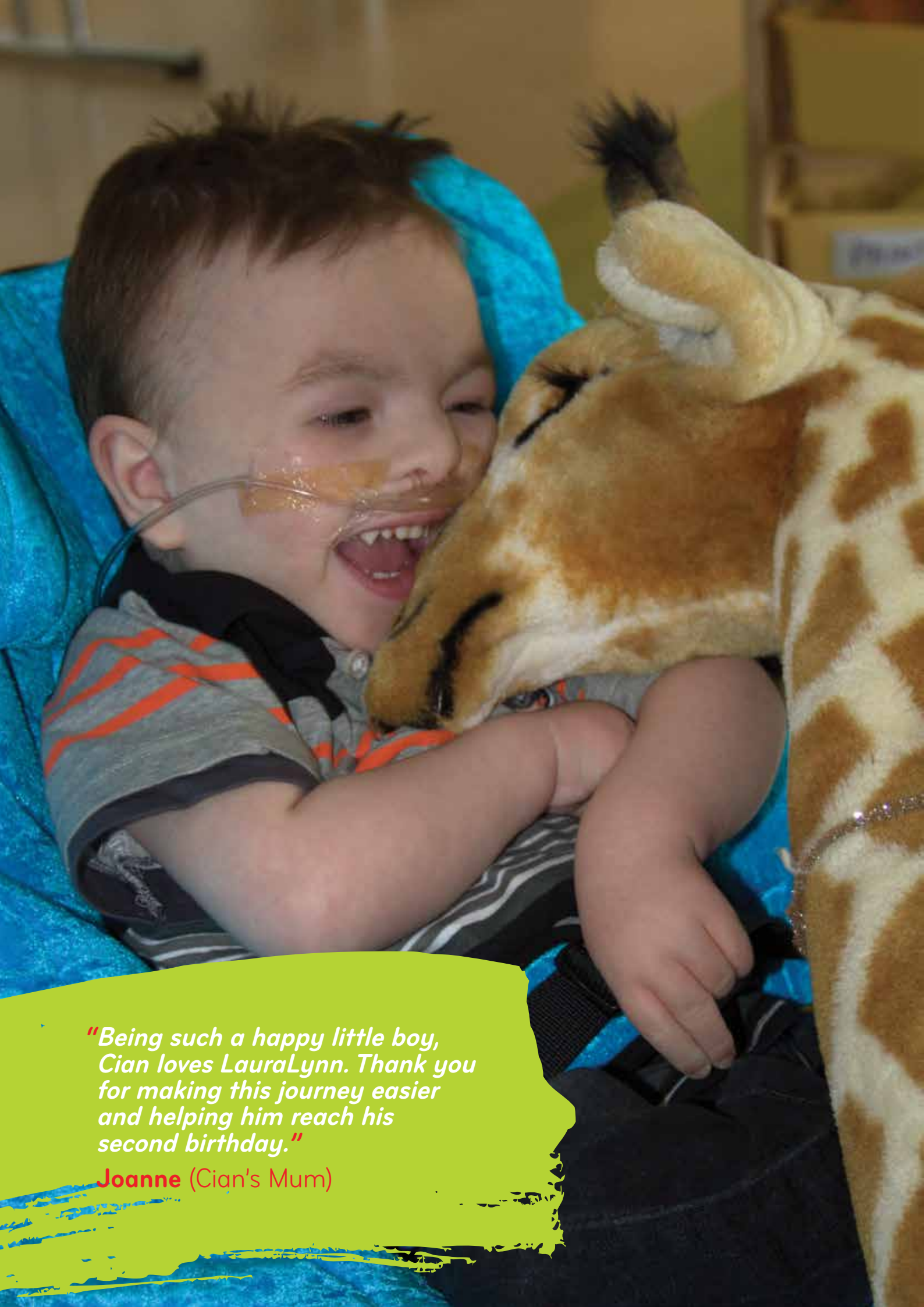


In 2014 we...

- 1 Launched the LauraLynn@HOME pilot programme bringing hospice care into the home.
- 2 Welcomed a HIQA monitoring and registration inspection.
- 3 Reviewed staff skill-sets and implemented a programme of mandatory training.
- 4 Upgraded our ICT hardware and explored the feasibility of an electronic information system to manage our healthcare records.
- 5 Reviewed Medication Management Practices throughout the organisation.

In 2015 we will...

- 1 Review our Health and Safety policies to ensure we are delivering the best care possible.
- 2 Implement the recommendations in the HIQA report to achieve registration, including a new Global Assessment & Care Planning system for residential disability service providers.
- 3 Update our Complaints & Feedback Process and make it more accessible to families.
- 4 Develop and implement an electronic information management system for our healthcare records providing better access to information on each family.
- 5 Appoint a Quality and Safety Risk Manager to strengthen our controls and systems in delivering our care.



"Being such a happy little boy, Cian loves LauraLynn. Thank you for making this journey easier and helping him reach his second birthday."

Joanne (Cian's Mum)

OUR CARE

Helping families make every moment precious... every moment needs to be cherished and celebrated

We aim to provide holistic care to children with life-limiting conditions and their families by providing comprehensive palliative care services, allowing children to live well until they die. In providing that care, families need to have a choice of where that care can be provided and during 2014 we introduced our new pilot LauraLynn@HOME programme in two HSE regions, covering 11 counties. This is offering families the choice to have respite and end-of-life care in the comfort of the family home in addition to our

out-of-home service provided at LauraLynn House. All our services are provided free to children and their families.

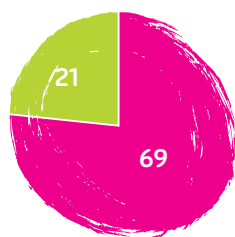
We also continue to care for the children and young adults who are in our disability residential service where LauraLynn (formerly The Children's Sunshine Home) has always been their home. We additionally provide respite to children with complex needs in a safe and caring environment.

Better Access to our Palliative Care Service...

We want to offer as many families as possible access to appropriate hospice care. In 2014 we reviewed our Referral & Admission Process and following this review we introduced an objective assessment tool guided by the Association for Children's Palliative Care (ACT) Categories for children's palliative care, which is consistent with that of many UK children's hospices. Working with a child's primary consultant and parents, this new process will ensure that we have the appropriate resources and care supports in place to provide them with high quality care.

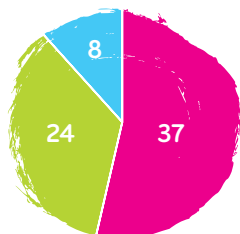
Referrals 2014

- Accepted
 - Not appropriate
- Total 90**



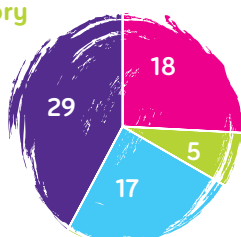
Accepted Referrals 2014

- LauraLynn House
 - LauraLynn@HOME
 - Pending
- Total 69**



Referrals by ACT Category

- Category 1
 - Category 2
 - Category 3
 - Category 4
- Total 69**



Categories of Referral – ACT 4

Category 1

- Life-threatening conditions for which curative treatment may be feasible but can fail.
- Where access to palliative care services may be necessary when treatment fails.

Category 2

- Conditions where premature death is inevitable, where there may be long periods of intensive treatment aimed at prolonging life and allowing participation in normal activities.

Category 3

- Progressive conditions without curative treatment options, where treatment is exclusively palliative and may commonly extend over many years.

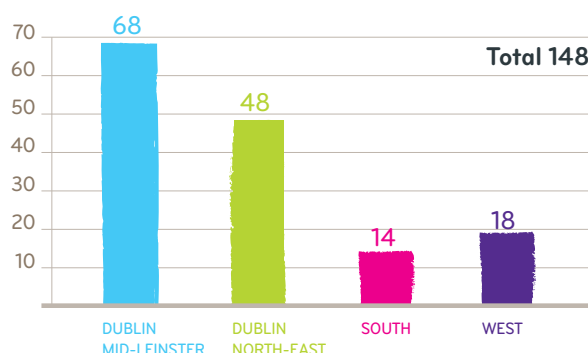
Category 4

- Irreversible but non-progressive conditions causing severe disability leading to susceptibility to health complications and likelihood of premature death.

Source: Association for Children's Palliative Care UK (ACT)

Reaching more children with our care services

Number of children accessing our Children's Palliative Care Service by HSE region in 2014



"There's no greater privilege than being a part of a child's and family's journey. It's about turning a terrible situation into something memorable, happy and full of love and laughter."

Stacey

(Children's Hospice Nurse)



Stacey – LauraLynn@HOME Nurse

A lot of the children I look after have very complex conditions requiring a lot of equipment. Travelling to a hospice is not always possible for parents as they try to continue with a normal family life.

When a family is admitted to LauraLynn, we build a relationship with the family so that we are supporting them in the most appropriate way. Parents intuitively know how best to take care of their child and will notice the changes from hour to hour. What we do best is to step in for a short time to give them a much-needed break; a chance for some 'me-time'.

Being a trained children's and intellectual disabilities nurse, with specialist training in palliative care, I can help nurse and care for these children with very complex illnesses and parents will be safe in the knowledge that their child is in expert hands.

LauraLynn@HOME care and support allows parents to be Mums and Dads.

Hands-on care in the HOME...

Our LauraLynn@HOME care service embraces the whole family, providing care to families who choose their home as the care location for their child. We have two teams operating in two HSE regions which comprises of nurses and health care assistants with children's palliative care training. Our aim is to provide time-out for caregivers who are providing most of the care needs of their child. It enables them to have quality time with their other children or have a chance to get some 'me-time'; knowing their sick child is in expert hands.

In addition to providing expert nursing care other elements of care include emotional, psychological, social support, fun therapies and memory-making. Our team collaborates closely with the child's primary care team, acute hospital, outreach nurses and other healthcare providers. Whilst the majority of the care is planned, our LauraLynn@HOME teams also provide additional support, particularly at end-of-life.

Since its launch in June, the teams have provided a total of 2,391 direct care hours and 731 home visits. A total of 48 children have accessed our LauraLynn@HOME programme in 11 counties and we have provided end-of life care to six children who sadly died during that time.

Referrals to our Palliative Care Service

Palliative Care

In 2014 we...

- Supported 148 children with life-limiting conditions and their families, providing respite, transitional, end-of-life, crisis care and bereavement support
- Adopted a new Admissions Policy using the ACT 4 Categories (UK hospice model)
- Introduced LauraLynn@HOME Service in two HSE Regions – Dublin North East & Dublin Mid-Leinster. Our two teams of registered nurses and healthcare assistants provide planned hospice visits to families and end-of-life care.
- Developed a Nursing Clinical and Advisory Group. This is where a multidisciplinary group addresses clinical issues across the service.
- Implemented a Medication Management process which ensures a safe medication culture.
- Developed a Clinical De-briefing Strategy following the death of a child in our hospice.
- Facilitated 31 undergraduate and 3 postgraduate student nurse placements.

In 2015 we will...

- Develop our hospice services to meet the increasing complex needs of children being referred and their families. In doing so, we will need to consider any significant demographic and epidemiological changes and technological advances.
- Map our referral through to admissions process so families can easily and smoothly access our care services.
- Plan to develop and implement a Professional Development Pathway for all nursing staff in LauraLynn House. This will map out the areas of education and development that a nurse will require to include Foundation Clinical Competencies and Children's Palliative Care Competencies. It will involve training and competency assessment tools to ensure we have a skilled palliative care nursing team.
- Respond to the external evaluation of the LauraLynn@HOME pilot to devise a strategy for its future development.
- Review our medical cover and tailor it to meet the needs of our children and families.

Disability Service

In 2014 we...

- Welcomed monitoring and registration inspections by Health Information Quality Authority (HIQA) in June and December. We are implementing their recommendations and are proposed by the Chief Inspector for registration.
- Established an Assessment and Care Planning Project to provide comprehensive and timely evidenced based assessments of the physical, emotional, psychological, social and spiritual needs of the children and young adults within the residential service to maximise their personal development and quality of life. These included taking part in sporting events, concerts and holidays.
- Established a monthly multi-disciplinary forum which will inform our Care Planning & Assessment process for each of our children and young adults.
- Commenced a Quality of Life Group with a focus on development of programmes and routines. It's aim is to enhance the quality of life of our residents and support staff with it's implementation.
- Improved our accommodation to create a more homely environment.

In 2015 we will...

- Implement a new Care Planning & Assessment process that will guide us in providing individualised care for each of our resident children and young adults. This will involve engaging with the community to offer our resident children and young adults access to activities which they would enjoy.
- Achieve registration with HIQA.
- Continue to enhance the living accommodation of residents, including the installation of sensory rooms.

"Erin loved her time with you especially her sensory baths. We are so grateful for all the support you gave us as family, emotionally, your medical advice and constant shoulder to lean on.... especially your guidance at the end when we needed it most."

Erin's Mum

Better training support for our Care Staff

We recognise that the provision of safe, high quality and dignified care is vital for all children and young people in our care.

Working closely with our Clinical Education and Research Department we provide specific training to enable staff to better understand and cater for the unique needs of children with life-limiting conditions and young adults in our care. During 2014 care staff attended 176 sessions, equating to 2,763 training hours and included mandatory, clinical education, clinical competencies, journal clubs and external training sessions.

Better information systems... Providing better care

Having accurate and quick access to comprehensive data on our children, young adults and families will enable us to ensure more efficient planning and management. We plan in 2015 to introduce an electronic patient management system to replace our existing paper based healthcare records. It will enable the sharing of information with our partners, including the children's hospitals and other health care professionals as well as our LauraLynn@HOME team working in the community.

This will provide metrics, reduce risk and assist us to continually improve our service ensuring better outcomes for all.

HI, I'M DARREN

I'm a 34 year old WWE Wrestling fanatic. LauraLynn is my home since I was a toddler. I have lots of friends and carers who mind me every day, as I need lots of help with everything. I was born with Cerebral Palsy, Scoliosis and Epilepsy and need to be fed through a tube in my tummy.

I use a wheelchair and need full assistance with all my care needs.

My mum lives in the US and visits regularly. She sends me lots of cool postcards but Skype is the best thing as we can now speak every few days. My Auntie and Uncle are so important to me too as well as my fab cousins. I am really lucky. They all come and visit me regularly and I love our walks.

During the week, I go to St. Michael's House where Marion (the boss) and I are great pals. I love being involved with everything that goes on and when things go wrong, it makes me laugh! My favourite outings are concerts, shows or heading out to a GAA game at Croke Park or rugby at the Aviva or RDS.

At home in LauraLynn we have lots of fun with board games, DVD's and music. But WWE Wrestling is the best. I could watch it for hours! As well as my carers, the gang and I have great volunteers who read us stories and help take us on adventures.



Clinical Services

The care needs of our children accessing hospice care and those of our children and young adults in our disability service are often similar. Our team of Health and Social Care Professionals work together as part of the Multidisciplinary Team to provide a holistic approach to care by meeting their psychological, spiritual, emotional and nutritional needs as well as providing counselling and practical support.

In 2014 we provided...

Better supports for children

Play Therapy provides children with the opportunity to "play out" their thoughts, feelings and any problems they may have in a non-directive and safe environment. Our Play Specialist works predominantly with siblings and supports the Bereavement Team in building legacies for families through memory-making activities with their sick child and family.

Occupational Therapy and **Music Therapy** commenced a new initiative, where weekly music sessions are used to elicit and measure children's responses. These are recorded and are used to inform and enhance the planning of future respite care for children.

Better Support for our Staff and Volunteers

Mindfulness Meditation. Working at LauraLynn can be an emotional and challenging environment for staff. In addition to bearing witness to the love that families share, there is also tremendous grief. In acknowledgement of that and so that staff can sustain a high level of practice our Clinical Psychologist facilitates Mindfulness 'check-in's'. These are open to all staff during lunchtime periods.

In 2015 we will...

- Create a full time role for a Music Therapist. Music therapy uses music in a flexible manner to respond to each child or young adult's level of ability and helps them to explore and express difficult feelings in addition to experiencing joy and fun.
- Expand our occupational therapy and music therapy sessions as part of our LauraLynn@HOME programme. Parents and siblings will be encouraged to take part in the sessions, creating family CD's, artwork etc. in their own home. We will be helping them make precious memories of their time with their child.
- Have an outreach programme for families of children with life-limiting conditions. We will deliver information sessions which will include tips and advice on how play, music therapy, mindfulness techniques, nutrition and postural management can help them in the caring of their child and more.

In 2014 we provided...

40

bereaved families with support from our Bereavement Team

1939

Physiotherapy Sessions

160

Play Therapy Sessions

Psychological Support to

13

families

1

Sibling Adventure Camp; challenging & working together

New occupational and music therapy initiatives which will enhance each child's future care

2

Memorial Services; bringing families together to remember their children

2

Man Walks

2

Women's Wellness Morning

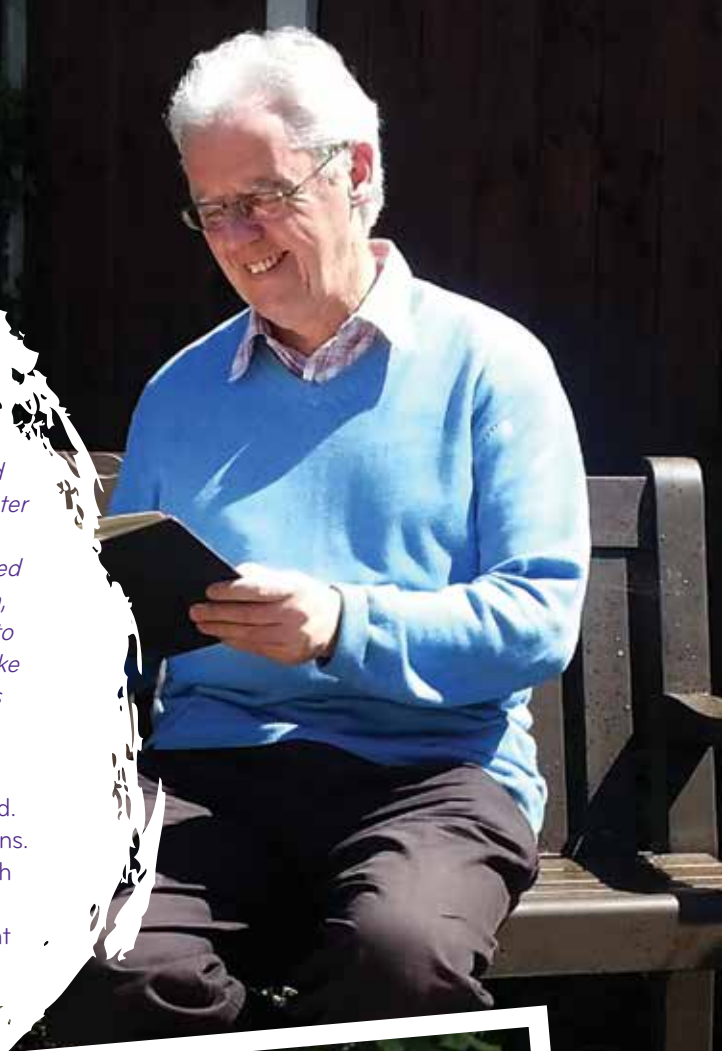
2

Coffee Mornings

THOMAS OUR CHAPLAIN

"A family, unable to attend our Annual Memorial Service which was held on the same day as their son's communion, dropped by some weeks later when they were in Dublin. They asked if I could lead them in prayer in memory of their little boy who they had lost the previous year. We visited the Memorial Garden together and halfway through our short reflection, I asked the little chap (who made his first communion) if he would like to say a prayer or read a poem. His immediate response was 'no, but I'd like to play a tune for him!' and with that he produced a tin whistle from his pocket and played an Irish air in what was a most moving tribute to his brother in the warm afternoon sun beside our Fountain of Memories."

Many parents wonder how they will carry on after the death of their child. Every family's experience is different and it can be a roller coaster of emotions. Thomas, our Chaplain leads our Bereavement Programme providing both formal and informal help and support to all our children, young adults and families. Additionally, Thomas in his role as chaplain is an important resource to our staff and volunteers.



OUR PEOPLE

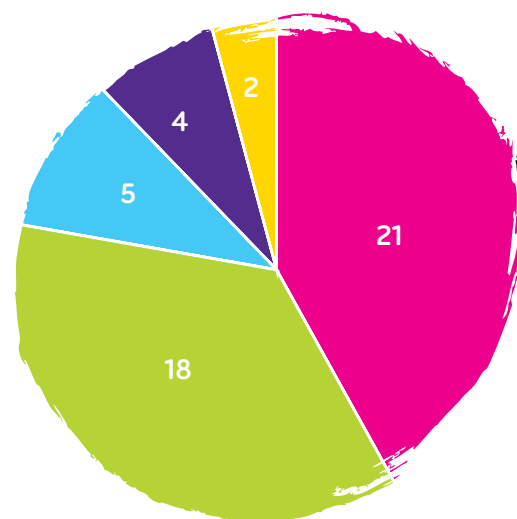
We aim to ensure that the children and young adults in our care live well until they die and we need to ensure that we help our staff and volunteers to be the best they can be in the provision of care. We need to provide them with the training and the tools required as well as responding to their feedback, so that we continue to improve.

Staff Training

We need staff to have the skill set to provide the best palliative care for the unique needs of children with life-limiting conditions.

Our Training Committee established in 2013, assists all staff and volunteers to access further education, allowing individual development in keeping with their training needs.

Applications approved by Training Committee by Department



44 out of 50 applications were approved for financial assistance and study leave.

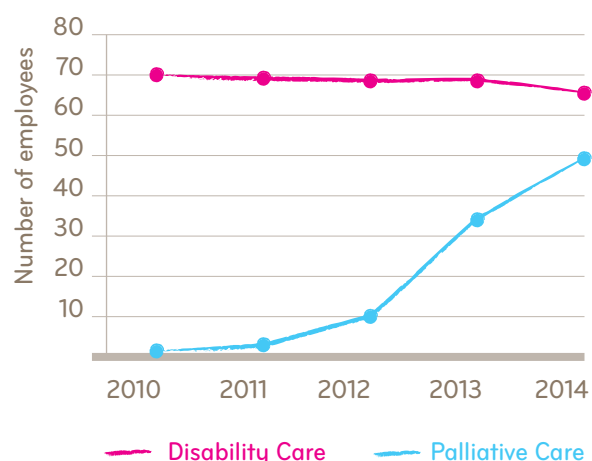
New Team Members

During 2014 we recruited fifteen new staff.

These were mainly to support the role-out of our pilot LauraLynn@HOME programme with the recruitment of seven staff, including health care assistants, staff nurses and team leaders. Additionally we created a Nurse Tutor post to support the development of the Clinical Education Department and a Play Specialist.

Other key roles approved by the Board during the year included a Human Resources Manager, full-time Volunteer Coordinator and a dedicated Quality, Risk and Safety Manager. We plan to have these in place by early 2015 to enable us to strengthen and develop key areas of our organisation.

Total number of employees 2010-2014



We would like to acknowledge the contribution of Dr. Julie Ling, Head of Strategy who was instrumental in the rolling out of LauraLynn@HOME hospice programme and we look forward to working with her as she takes up her new role as CEO with the European Association of Palliative Care (EAPC). We would also like to thank Graham Donne, Facilities Manager for his valuable contribution and welcome Trevor Hammond to the role and the Executive Management Team.



**The cape and mask are optional accessories
But a kind heart is essential**

SuperHeroes – Children's Hospice Week 2014

Supporting our Staff

Working at LauraLynn is often a very emotional and challenging environment for our staff. On a daily basis they have to cope with very difficult and stressful situations as well as bereavement. Our Psychologist facilitates regular mindfulness sessions for all staff during lunchtime periods so they have the opportunity to take time out from the stresses of their day.

Measuring our Customer & Staff Satisfaction

We initiated a survey of our parents and other stakeholders using our palliative service at LauraLynn in December 2014. The outcomes from the report will assist us in improving and personalising our in-house palliative care service. Additionally it will help to

inform us on how best to work with our partner organisations so there is an integrated approach in providing better care to children.

During 2015, we plan to carry out a staff survey. This will guide us on how we should improve our processes so that we can be the best we can be and importantly, it will identify the areas we need to improve on to support our staff.

Volunteers

Our many hundreds of volunteers make a big difference not only by raising funds, but by supporting us in so many other ways. They help by reading and supporting the children and young adults during social outings as well as helping us with the maintenance of our buildings and facilities. We are truly indebted to their generosity of heart and spirit in supporting our work.



Paul has also been nominated for the "Intel Hero award" by his work colleagues for his volunteer work as well as his work on the Intel charity team

PAUL – A VOLUNTEER'S STORY

"I became aware of LauraLynn when I first met David Prendergast on the Intel Charity Team in 2011. LauraLynn was our chosen charity that year and we knew from David's personal experience that the money raised would contribute to supporting the opening of the hospice. "Intel Involved" (Intel Employee Volunteer Initiative) also provided other services such as IT support.

Having two children of my own, I knew how important somewhere like this would be for families who were trying to cope with a child who was terminally ill.

After the hospice opened, I wanted to keep on helping and offered to be a "Volunteer Reader" for the children. I have been doing it now for over 3 years and love dropping over to LauraLynn on my way home from work. Their illnesses are so complex at the beginning I wondered if I was helping. But when you see a flicker of response, grin or eye movement after a particularly funny or scary part of a story, I know I make a difference."

CLINICAL EDUCATION & RESEARCH

The Clinical Education and Research Department was established in 2012 to pioneer, facilitate and coordinate high quality research and education, particularly in the area of Children's Palliative Care. The department works closely with all staff to meet clinical educational needs incorporating the HSE competency requirements for Children's Palliative Care into accredited workshop curricula.

During 2014 training focused on getting staff trained for our LauraLynn@HOME pilot programme.

Additionally during the year, the department undertook additional responsibility for co-ordinating all mandatory training as part of the wider organisations strategy to meet standards of competence and training as required for HIQA compliance for our disability service.

In 2015 we will...

- Host 25 Nursing and Midwifery Board of Ireland (NMBI) approved workshops.
- Facilitate education programmes in children's palliative care in off-site centres.
- Collaborate with other stakeholders in the organisation of Ireland's second conference on Children's Palliative Care which is being hosted in 2016.
- Explore the feasibility of a joint children's palliative care eLearning project with a partner.
- Continue to develop new clinical education workshops that align to and reflect the national competencies for palliative care.
- Develop and implement a Clinical Foundation in Competencies for staff nurses at LauraLynn House. This will focus on staff nurses clinical foundation competency skills and an assessment tool forming a supportive link from induction and leading to higher competencies in Children's Palliative Care.

In 2014 we provided...

21 workshops supporting & developing knowledge with **398** attendees

Supported

2 nurses to undertake a Post Graduate Diploma in Leadership

5
external workshops

52
Mandatory Training sessions for all staff

24
Journal club sessions for clinical staff

2
Masterclasses with presentations from eminent international speakers; Dr Richard Hain (Wales) and Prof. Danai Papadatou (Greece).

3
University Study Days - under and postgraduate (TCD, UCC and NUIG)

4
Support to Nurses undertaking Post Graduate Diploma in Palliative Care

1
Presentation to National Psychological Society of Ireland conference



LauraLynn welcomed **Dr Richard Hain** (Wales) who presented a masterclass on *"A Team Approach to Symptom Management in Children's Palliative Care"* to staff and invited guests.

Research

The need for accurate evidence to underpin efficient planning and development of palliative and end-of-life care services for children in Ireland is paramount. During 2014 we collaborated with nine national organisations to undertake research projects and share more understanding about children's palliative care. Additionally we began to gather information to evaluate how our new LauraLynn@HOME service is performing and meeting the respite and end-of-life care needs of families.

Through ongoing research and project work, we will continue to identify care priorities for families including developing the learning needs of professionals so that the appropriate training can be provided to those who wish to work in the specialty of Children's Palliative Care.

Research projects 2014 – 2017

- Parents Decisions Around End-of-Life Care Location
- Evaluating LauraLynn@HOME: A pilot Hospice at Home Service
- Experience of Respite Services at LauraLynn Ireland's Children's Hospice, Family Functioning and Parental Coping
- National Delphi Study to identify research priorities for Children's Palliative Care
- Children with Life-Limiting Conditions: Establishing Accurate Prevalence Figures
- The Use of Music Therapy Intervention to Influence Physiological and Behavioural Responses during Chest Physiotherapy Technique

Presentations

2nd Congress on Paediatric Palliative Care: a Global Gathering

Dr Julie Ling Head of Strategy, LauraLynn
"Mapping of Paediatric Palliative Care Services in Europe; Results of the European Association for Palliative Care Survey"

Dr Joanne Balfe Consultant Paediatrician, LauraLynn
"An Exploration of Medical Student's Understanding of Paediatric Palliative Care and the Educational Value of a Short Teaching Programme in a Children's Hospice"

Claire Quinn Head of Clinical Education and Research, LauraLynn
"Seeking Excellence: A Baseline Study of the Clinical Learning Requirements of Staff within LauraLynn Ireland's First Children's Hospice"

Kerry McLaverty Clinical Services Coordinator, LauraLynn
"The Use of Music Therapy during Chest Physiotherapy Techniques in a Child with a Life-Limiting Condition: A Case Study"
"Music, Movement & Sensory Group Therapy; An Interdisciplinary Initiative in Children's Palliative Care: Lessons Learned"

Other achievements included

- Submission of 2 academic peer reviews and 5 healthcare media publications
- International journal peer review
- Developed a range of tools to identify and plan learning requirements of nursing staff working in Children's Palliative Care. These tools included a skills passport and individual learning plans.

Library

The Library and Information service was established in 2013 and is staffed by a part-time Librarian. It facilitates staff and students, both undergraduate and postgraduate, to obtain information directly related to children's palliative care and intellectual disabilities. It offers:

- Reading lists that are relevant to courses that our staff attend.
- Support on-going research at both organisational and national level.

We will continue to develop our resources to support the training and research needs of our staff, volunteers and health professionals interested in Children's Palliative Care.

COMMUNICATIONS; WORKING TOGETHER FOR CHILDREN'S PALLIATIVE CARE

We will continue to collaborate with our partners in delivering a service which meets the needs of families with children with a life-limiting condition. Being active participants of the National Development Committee, chaired by the HSE, we will be working with others in implementing national policy in children's palliative care. Through publications and research we will contribute to the understanding and knowledge of Children's Palliative Care.

In 2014 we...

- Continued to actively participate in the National Development Committee chaired by the HSE who are responsible for the implementation of national policy in Children's Palliative Care.
- Participated in the work group tasked with the development of a website which would be a 'one stop' central point for all families to access information on Children's Palliative Care. In addition to providing the All Ireland Institute for Hospice and Palliative Care (AIHPC) with relevant content, the website has direct links to www.lauralynn.ie.

In 2015 we will...

- Work with our partner organisations to plan and coordinate a 2nd Children's Palliative Care International Conference. It will provide those interested or working in this specialist area the opportunity to network and learn from each other about this new and evolving speciality.
- Continue to participate at the National Development Committee, led by the HSE with other key stakeholders and specialist providers.

Communications

The importance of highlighting the need for palliative care for children is a significant challenge for all stakeholders.

Our Communication Team supports our Fundraising, Management, Clinical Education and Research Teams to maximise the impact of all our activities to create interest and greater understanding of Children's Palliative Care. We do this through highlighting real stories of the families we work with. We create opportunities for our professionals to participate in interviews and importantly, support them in the presentation of their work, both nationally and internationally at conferences and development groups.

We are particularly grateful for the fantastic support of our LauraLynn families, including those who have been bereaved who are willing panelists for media engagements. We are indebted to Jane McKenna who is an inspiration and has shown unwavering commitment to LauraLynn over a long number of years.

Our national campaign; '**Children's Hospice Week**' held in June provided an opportunity to launch our new pilot LauraLynn@HOME service. We look forward to the 2015 campaign and the opportunity it offers us to bring the message of children's hospice care into the homes of families throughout Ireland.

www.lauralynn.ie

In February 2014, we saw the launch of our new website www.LauraLynn.ie. It provides us with a digital platform, optimised for mobile devices, and provides an information hub for all our stakeholders, particularly for families and professionals needing information on Children's Palliative Care. Additionally, it offers us an opportunity to promote our fundraising and volunteering opportunities and allows us to engage our supporters more effectively.

Social Media

We are utilising the opportunities which social media offers us to reach more people and create awareness about our activities.

10 MEDIA OPPORTUNITIES
PROMOTING CHILDREN'S
PALLIATIVE CARE



20,050 FACEBOOK
LIKES



5,647 TWITTER
FOLLOWERS



OUR CARE FACILITIES

We need to ensure that our hospice and care facilities match the evolving needs of our organisation. During the year we installed sensory and soft play areas and our new dedicated play therapy room will open in early 2015.

With the growth of our palliative care programme our existing IT structure is no longer adequate for our needs. In addition to upgrading the system, we need to provide a better management system for healthcare records that will assist us to deliver a more integrated approach in future years as we network with our partner care providers. This will require significant investment in hardware and software in 2015.

In response to the feedback from our HIQA inspection earlier in 2014, we have planned to upgrade various pieces of our equipment and buildings in the coming year.



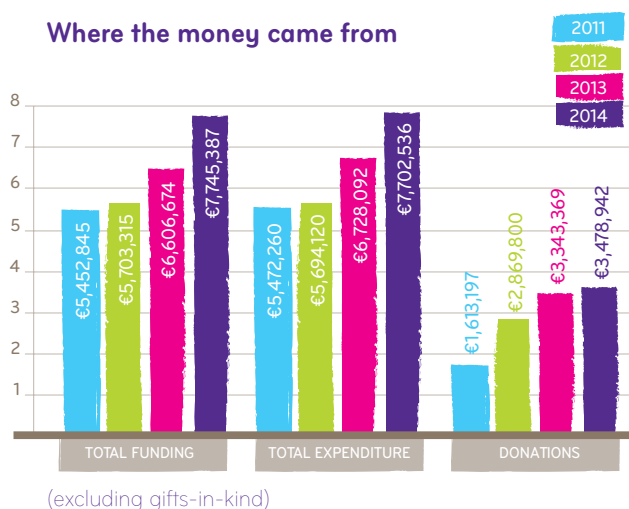
HOW WE MANAGE OUR FINANCES...

Financial Overview

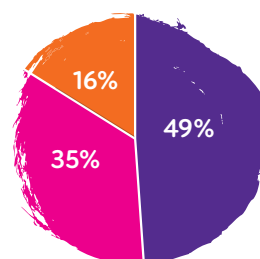
LauraLynn Ireland's Children's Hospice is financed by our Trustees and the Health Service Executive (HSE). The Trustees, through general public donations, support the funding for our children's palliative care service, while the HSE continues to fund the disability service.

Our total income grew by 17% to €7,745,387 and our expenditure increased by 14% from 2013 to 2014.

Where the money came from



Total income



HSE Funding Allocation	€3,765,995
Contribution from Trustees	€2,702,192
Care Packages & other income	€1,277,200
Total	€7,745,387

Our Fundraising

We are hugely grateful for the generosity and goodwill of both the public and business communities who support the funding of our palliative care service. Together they donated an amazing €3,478,942 in addition to gifts-in-kind which all helped ensure that we could retain and develop our palliative care

services. The awareness of our hospice care programmes is increasing and we want to reach more families who need support in caring for their child. Thankfully, we have a growing network of committed supporters who will help us as we grow our hospice care services in the years ahead.



FUNDRAISING HIGHLIGHTS

Ray's Half Million Half Marathon

€643,866

Flora Women's Mini Marathon

€115,398

WEEE Ireland recycling battery

€90,000

Certus Charity of the Year

€122,139

*"MAGIC! ...that is just what it was!
Inexplicable to describe, but that
was precisely what the whole day
was in every way!"*

Deirdre (Runner)



MAKING GOOD FRIDAY GREAT...

Good Friday, April 18th was a very unique and special day.

It was the day when Ray D'Arcy and the TodayFM team challenged the nation to run a half marathon event to raise a half million euro for LauraLynn@HOME. The sun shone, spirits were high and there was a great sense of togetherness as almost 1500 runners, joggers, walkers and volunteers assembled at the Phoenix Park. It surpassed our wildest dreams raising €643,866. We are so thankful to all who made this possible. Special thanks to Athletics Ireland and Volkswagen Ireland who sponsored the event and in particular to our Hospice Heros Ray, Jenny and the team at TodayFM.

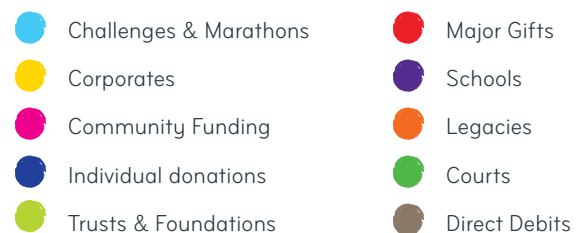
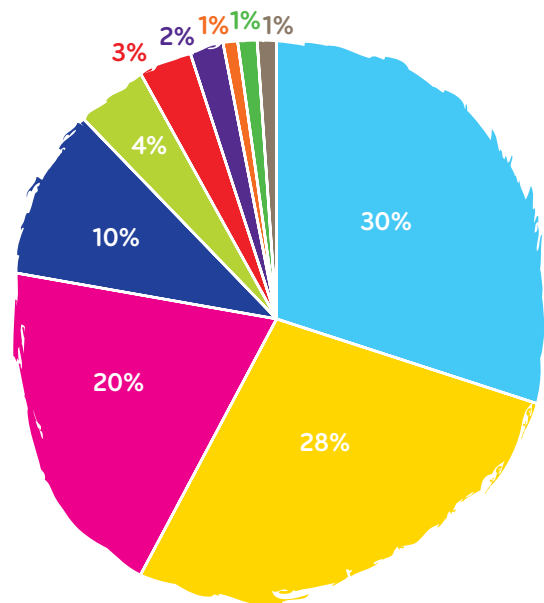
Where the money came from...

Fundraising

Despite the ongoing challenges faced by the charity sector in 2014, our voluntary donations increased by 4%. We would like to pay tribute to the generosity of all our donors who include businesses engaged with social responsibility, individuals who brought their communities together to host an event for LauraLynn, our Ladies Appeals Committee and individual donors; all who together helped us raise a record €3,478,942.

Ray's Half Million Half Marathon was a one-off event raising an incredible €643,866. Our challenge in the years ahead is to increase our sustainable income to ensure we can adequately and consistently resource our hospice care services into the future. This will require us to diversify our fundraising programmes.

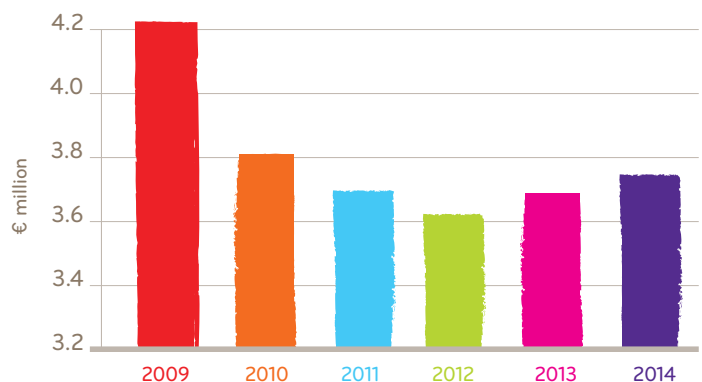
We are truly indebted to our volunteers, who have given us huge support at so many of our fundraising events.



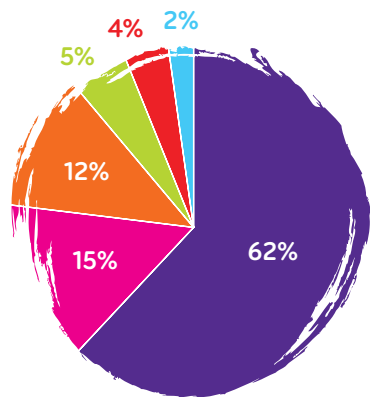
Funding of our disability care service

We are grateful to the HSE for their continuing support of our disability service. Since 2009, our funding allocation from the HSE has reduced by €497,929 (11.8%). However, we have received additional funding of €130,000 in 2013 and €145,000 in 2014 (see chart), following our agreement to take future responsibility of the purchase and management of all medical supplies and equipment.

HSE Funding



...and how we spent it



How we spent our income

Clinical & Nursing Care	€4,743,476
Governance, Administration, IT	€1,148,093
Equipment, Gardens & Household	€937,060
Generating Funds	€400,325
Clinical Education, Training & Research	€346,708
Pensions for Retirees	€126,874
Total	€7,702,536

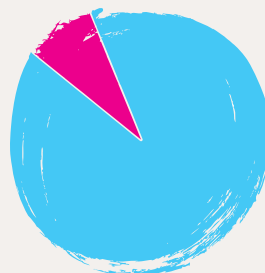
New Services

Our funding from supporters was used to provide a number of significant new services for children with life-limiting conditions and their families during 2014.

- LauraLynn@HOME Pilot Care Programme
- Play Specialist appointed for our Play Therapy Programme
- Two sensory areas installed
- Website; Family & Professional Information Hub
- Nurse Tutor appointed to Clinical Education & Learning

The Trustees are guardians of all funds raised and ensure that they are used in the provision of our children's palliative care service.

For every €1 we spend



5.2c
is spent on generating funds

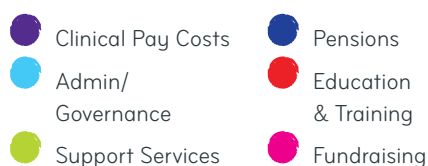
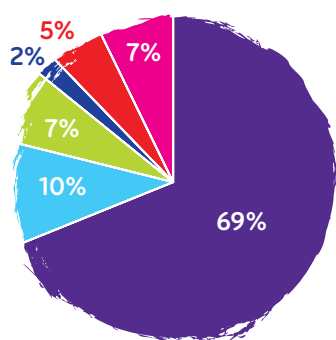
94.8c
is spent on delivering care
and support to children
and their families

Pay Costs

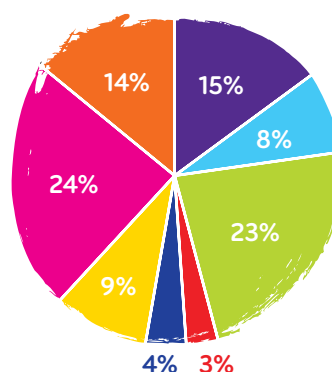
Pay costs accounted for 80% of our total expenditure in 2014. We increased the number of professional posts during 2014 to support the expansion of our

palliative care service which included the launch of our LauraLynn@HOME pilot. This represented a 17% increase in costs and was funded by the Trustees.

Payroll Costs



Non-Payroll Costs



Reserves

In accordance with best practice, the Trustee's policy aims to have sufficient reserves to ensure we can react and adapt to challenging times. As a dynamic organisation who is committed to continuing to expanding its palliative care provision, we also need

to hold adequate reserves to develop our services as we work towards giving families real choice in terms of their place of care for their child; in their home or at a respite and end-of-life hospice care centre.

*Striving towards excellence
in children's palliative care*



REPORTS AND CONSOLIDATED FINANCIAL STATEMENTS for the year ended 31 December 2014

CONTENTS

DIRECTORS AND OTHER INFORMATION	32
DIRECTORS' REPORT	33
INDEPENDENT AUDITORS' REPORT	36
STATEMENT OF ACCOUNTING POLICIES	38
CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT	40
CONSOLIDATED BALANCE SHEET	41
COMPANY BALANCE SHEET	42
CONSOLIDATED CASH FLOW STATEMENT	43
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS	44

DIRECTORS AND OTHER INFORMATION

DIRECTORS

David Andrews (Chairman)
Frances Fletcher
Hugh Monaghan
Michael O'Donoghue
Andrew Paul
Eugene Mitchell
Niall McHugh
Philip Larkin
Nicholas Quigley
Angie Kinane (appointed 20/1/2015)
Ann O'Driscoll (appointed 20/1/2015)
George Balmer (resigned 17/06/2014)
Moirá McQuaid (resigned 09/09/2014)

SECRETARY

Michael Higgins

REGISTERED OFFICE

Leopardstown Road
Foxrock
Dublin 18

COMPANY REGISTRATION NUMBER

107248

SOLICITORS

Hayes Solicitors

Lavery House
Earlsfort Terrace
Dublin 2

BANKERS

Allied Irish Bank plc

Sandyford
Dublin 18

Rabobank Direct

Rabobank International Dublin Branch
Charlemont Place
Dublin 2

AUDITORS

Deloitte & Touche

Chartered Accountants and Statutory Audit Firm
Deloitte & Touche House
Earlsfort Terrace
Dublin 2

DIRECTORS' REPORT

The directors present herewith their annual report together with the audited consolidated financial statements for the year ended 31 December 2014.

PRINCIPAL ACTIVITIES

The Children's Sunshine Home provides appropriate high quality home support, respite, transitional care and residential services to children and families of children, with life limiting and life threatening conditions.

The service's philosophy of care is to treat each child as an individual with dignity and respect to enable them to enjoy an appropriate quality of life. Each family is central to the care of their child.

The service is in operation since 1925 and has adapted to meet the needs of the times. In recent years that need has changed to support children who have life limiting conditions – in other words, children who will have a shortened lifespan because of the high level of nursing and medical needs that they require. We work closely in partnership with families and health professionals to support children in all aspects of their care.

Today we have children as young as one week old accessing our services. This has resulted in us re-developing our facilities, many of which had become out-dated for the purposes for which they are used.

The Children's Sunshine Home is committed to extending our services to more children who need our specialised care and support. The building of LauraLynn House, the Republic of Ireland's first children's community based palliative care unit to meet the needs of children with life limiting conditions was completed and opened in September 2011. The facility required extensive capital support which was raised fully through fundraising on behalf of the Trustees of the The Children's Sunshine Home.

On 19 June 2014 the service launched the hospice at home pilot project – LauraLynn@home.

This involves two teams of clinical and care staff providing care at home to the children and their families. The teams are based in the Dublin Mid Leinster and Dublin North East HSE regions and complements the service being provided by LauraLynn house.

RESULTS FOR THE YEAR AND STATE OF AFFAIRS AT 31 DECEMBER 2014

The consolidated income and expenditure account for the year ended 31 December 2014 and the consolidated balance sheet at that date are set out on pages 10 and 11. The surplus for the year amounted to €42,851 (2013: deficit €121,418). The service is exempt from taxation.

SUBSIDIARY

CSH Childcare Services, a company limited by guarantee and not having a share capital, was incorporated on 13 October 2011. The company was incorporated to provide nursing and other services to the Laura Lynn Children's Hospice and to seek additional funding from the Health Service Executive (HSE). CSH Childcare Services is accounted for as a subsidiary of The Children's Sunshine Home who controls the composition of its board of directors.

The information required by Section 158 (4) of the Companies Act, 1963 is provided in Note 9 to the financial statements.

GOING CONCERN

In assessing that the financial statements are prepared on a going concern basis, the directors have given due consideration to further cost savings and fund raising initiatives. In addition, there are on-going discussions with the Health Service Executive regarding funding for CSH Childcare Services and the level of funding being provided to The Children's Sunshine Home.

DIRECTORS' REPORT

(CONTINUED)

FUTURE DEVELOPMENTS

The service will continue to provide home support, respite and residential services to children with life limiting and life threatening conditions.

SUBSEQUENT EVENTS

There have been no significant events affecting the company since the year end.

DIRECTORS AND SECRETARY

The current directors and secretary are set out on page 8.

RISK ANALYSIS

The directors consider that the following are the principal risk factors that could materially and adversely affect the company's future surplus or financial position:

- There is a dependence on the Health Services Executive for short, medium and long term funding. There is a reasonable expectation that such funding will continue.
- The company is also dependent on voluntary contributions for the continued funding of CSH Childcare Services.

The company has controls in place to limit potential exposures and management and the directors regularly review, reassess and pro-actively limit the associated risks.

The board has signed up to The Governance Code for Community, Voluntary and Charitable Organisations during the current financial year.

INFORMATION RELEVANT TO ENVIRONMENTAL MATTERS

The company is committed to protecting the environment and has an active programme in place to minimise adverse environmental impacts.

INFORMATION RELEVANT TO EMPLOYEE MATTERS

The company complies with employment legislation.

- The company complies with health and safety legislation. Human Resource policies ensure that:
- Staff receive induction and training in relation to safe work practices, infection control, bullying and harassment (Dignity at Work), child protection, medication storage and administration, reporting of incidents, accidents and near misses.
- A system is in place to ensure that personnel carrying out home visits have mobile phone contact with the service and that they log visits to families in advance. The manager on duty knows where staff are on any given day.
- External Occupational Health supports are engaged as required and a Staff Support Person is appointed as part of their wider brief.
- Staff are debriefed following a traumatic incident or where staff are exposed to a stressful situation.
- Staff are paid in accordance with HSE pay scales.

DIRECTORS' REPORT

(CONTINUED)

STATEMENT OF DIRECTORS' RESPONSIBILITIES

Irish company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and the group and of the surplus or deficit of the group for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies for the Group and the Parent Company Financial Statements and then apply them consistently;
- make judgements and estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper books of account which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements are prepared in accordance with accounting standards generally accepted in Ireland and comply with Irish statute comprising the Companies Acts, 1963 to 2013. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

BOOKS OF ACCOUNT

The directors believe that they have complied with the requirement of Section 202 of the Companies Act, 1990 with regard to books of account by employing personnel with appropriate expertise and by providing adequate resources to the financial function. The books of account are maintained at the company's registered office at Leopardstown Road, Foxrock, Dublin 18.

AUDITORS

The auditors, Deloitte & Touche, Chartered Accountants and Statutory Audit Firm, continue in office in accordance with Section 160 (2) of the Companies Act, 1963.

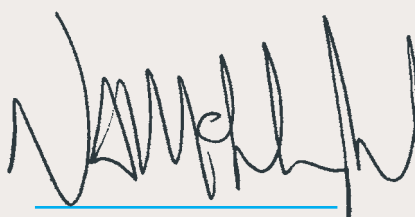
Signed on behalf of the Board:



David Andrews

Director

29 May 2015



Niall McHugh

Director

29 May 2015

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF THE CHILDREN'S SUNSHINE HOME

We have audited the consolidated financial statements of the The Children's Sunshine Home for the year ended 31 December 2014 which comprise the Statement of Accounting Policies, the Consolidated Income and Expenditure Account, the Consolidated Balance Sheet, the Company Balance Sheet, the Consolidated Cash Flow Statement and the related notes 1 to 15. The financial reporting framework that has been applied in their preparation is Irish law and accounting standards issued by the Financial Reporting Council and promulgated by the Institute of Chartered Accountants in Ireland (Generally Accepted Accounting Practices in Ireland).

This report is made solely to the company's members, as a body, in accordance with Section 193 of the Companies Act, 1990. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

RESPECTIVE RESPONSIBILITIES OF DIRECTORS AND AUDITORS

As explained more fully in the Statement of Directors' Responsibilities, the directors are responsible for the preparation of the financial statements giving a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with Irish law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

SCOPE OF THE AUDIT OF THE FINANCIAL STATEMENTS

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the directors; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Reports and Consolidated Financial Statements for the year ended 31 December 2014 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

OPINION ON FINANCIAL STATEMENTS

In our opinion the financial statements:

- give a true and fair view, in accordance with Generally Accepted Accounting Practice in Ireland, of the state of the group and parent company's affairs as at 31 December 2014 and of the surplus for the year then ended; and
- have been properly prepared in accordance with the Companies Acts, 1963 to 2013.

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF (CONTINUED) THE CHILDREN'S SUNSHINE HOME

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY THE COMPANIES ACTS, 1963 TO 2013

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion proper books of account have been kept by the parent company.
- The parent company's financial statements are in agreement with the books of account.
- In our opinion the information given in the directors' report is consistent with the financial statements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

We have nothing to report in respect of the provisions in the Companies Acts, 1963 to 2013 which require us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions specified by law are not made.



Thomas Cassin

For and on behalf of Deloitte & Touche
Chartered Accountants and Statutory Audit Firm
Dublin

29 May 2015

STATEMENT OF ACCOUNTING POLICIES

FOR THE YEAR ENDED 31 DECEMBER 2014

BASIS OF PREPARATION

The financial statements have been prepared in accordance with accounting standards generally accepted in Ireland and Irish statute comprising the Companies Acts, 1963 to 2013.

ACCOUNTING CONVENTION

The financial statements are prepared under the historical cost convention.

BASIS OF CONSOLIDATION

The consolidated financial statements incorporate the financial statements of the company and its subsidiary undertaking for the year ended 31 December 2014.

As permitted by Section 148(8) of the Companies Act 1963 the income and expenditure account of the holding company is not presented as part of these financial statements.

INCOME

Revenue grants and other income

Revenue grants from the Health Service Executive (HSE) and in-patient maintenance income are accounted for on a receivable basis.

Other sources of income are accounted for on a cash receipts basis.

Gifts in kind

Gifts in kind which are deemed material are included in the financial statements in the period in which they are received.

Capital grants

Capital grants received from the Health Service Executive are credited directly to deferred capital grants until the related capital expenditure has occurred. Similarly, all other capital grants are credited to income in the same year as the related expense is incurred.

...PENSION COSTS

The company operates a defined benefit pension scheme in respect of employees eligible for inclusion under the Voluntary Hospitals Superannuation Scheme and Spouses and Children's Pension Scheme. The scheme is administered, funded and underwritten by the Department of Health and Children.

The company acts as an agent in the operation of the scheme and does not contribute financially to the scheme. Contributions are received from eligible employees only. By agreement with the HSE and the Department of Health and Children, pension contributions received may be offset against pension payments made and the surplus or deficit each year forms part of the funding for the company. Costs arising from the payment of entitlements under the scheme as well as refunds to former employees are treated as expenses in the financial statements. The directors consider that the company has no responsibility for any liability that falls due as a result of any potential under-funding of the scheme.

Refunds of contributions paid are charged to the income and expenditure account when notification is received from the Department of Health and Children to make a payment to an employee who is leaving the scheme.

The subsidiary company has established a defined contribution pension scheme and the assets of the scheme are held separately from those of the company in an independently administered fund.

STATEMENT OF ACCOUNTING POLICIES (CONTINUED) FOR THE YEAR ENDED 31 DECEMBER 2014

In respect of new eligible entrants to the public service on or after the 1st January, 2013 the new Single Public Service Pension Scheme is applicable. Benefits are calculated by reference to "referable amounts" for each year's service that are uprated by the CPI as notified by the Minister. All contributions deducted from members wages/salaries are remitted to the nominated bank account of the Department of Public Expenditure and Reform.

TAXATION

There is no taxation arising on the results for the year.

CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 DECEMBER 2014

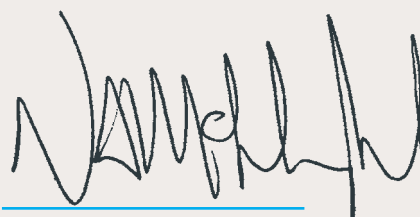
	NOTES	2014 €	2013 €
INCOME			
Health Service Executive revenue grants	2	3,765,995	3,643,839
Other income	3	3,979,392	2,962,835
Gifts in Kind		252,498	36,248
		7,997,885	6,642,922
EXPENDITURE			
Staff costs	4	6,402,775	5,555,953
Non-pay costs		1,299,761	1,172,139
Value of Gifts in Kind expended		252,498	36,248
		7,955,034	6,764,340
SURPLUS/(DEFICIT) FOR YEAR	5/10	42,851	(121,418)

All recognised gains and losses for both the current year and the previous year have been reflected in the above income and expenditure account and arise from continuing activities.

The financial statements were approved by the Board of Directors on 29 May 2015 and signed on its behalf by:



David Andrews
Director



Niall McHugh
Director

CONSOLIDATED BALANCE SHEET

AS AT 31 DECEMBER 2014

	NOTES	2014 €	2013 €
CURRENT ASSETS			
Debtors	8	545,747	284,885
Cash at bank and in hand		30,535	698,528
		576,282	983,413
CREDITORS: (Amounts falling due within one year)	9	(622,529)	(1,072,511)
NET CURRENT LIABILITIES		(46,247)	(89,098)
NET LIABILITIES		(46,247)	(89,098)
FINANCED BY			
Income and expenditure account	10	(46,247)	(89,098)
		(46,247)	(89,098)

The financial statements were approved by the Board of Directors on 29 May 2015 and signed on its behalf by:



David Andrews
Director



Niall McHugh
Director

COMPANY BALANCE SHEET

AS AT 31 DECEMBER 2014

	NOTES	2014 €	2013 €
CURRENT ASSETS			
Debtors	8	423,351	284,885
Cash at bank and in hand		5,739	652,603
		429,090	937,488
CREDITORS: (Amounts falling due within one year)			
	9	(475,337)	(1,026,586)
NET CURRENT LIABILITIES		(46,247)	(89,098)
NET LIABILITIES		(46,247)	(89,098)
FINANCED BY			
Income and expenditure account	10	(46,247)	(89,098)
		(46,247)	(89,098)

The financial statements were approved by the Board of Directors on 29 May 2015 and signed on its behalf by:



David Andrews
Director



Niall McHugh
Director

CONSOLIDATED CASH FLOW STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2014

	NOTES	2014 €	2013 €
NET CASH (OUTFLOW)/INFLOW FROM OPERATING ACTIVITIES	11	(667,993)	490,732
(DECREASE)/INCREASE IN CASH	12	(667,993)	490,732
RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN FUNDS			
Net Cash At 1 January		698,528	207,796
(Decrease)/Increase In Cash		(667,993)	490,732
NET CASH AT 31 DECEMBER	12	30,535	698,528

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 DECEMBER 2014

1 GOING CONCERN

The financial statements have been prepared on the going concern basis. The company is dependent on the Health Services Executive (HSE) to provide adequate funding to enable it to fund its services. Due to the economic climate no HSE funding was received in 2013 and 2014 for CSH Childcare Services. The HSE had committed to seek resolution to this with the intention of providing some future funding. The Board will continue to seek funding. CSH Childcare Services is currently dependent on voluntary donations to the Trustees of The Children's Sunshine Home, who in turn fund the activities of CSH Childcare Services.

The HSE has not given any indication that it will withdraw its financial support from The Children's Sunshine Home in the foreseeable future. However, the HSE has indicated that reduced funding will only be available during year ending 31 December 2015. It is more than probable that this situation will continue in future years.

Management has reviewed the level of activity and related costs to include certain cost saving and fund raising initiatives in conjunction with the Trustees of The Children's Sunshine Home.

The on-going support of the HSE and the continued support of the general public with fundraising is fundamental to the continuation of the level of service provided by the group.

2 HEALTH SERVICE EXECUTIVE GRANTS

	2014 €	2013 €
Approved allocation	3,765,995	3,643,839

3 OTHER INCOME

	2014 €	2013 €
Hospital services maintenance	852,921	526,659
Superannuation deductions	287,674	321,657
Revenue grants	66,076	175,038
Miscellaneous and other income	65,529	99,419
Contribution from Trustees	2,707,192	1,840,062
	3,979,392	2,962,835

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2014

4 STAFF NUMBERS AND COSTS

The average number of persons employed by the group during the year was 126 (2013: 103).

	2014 €	2013 €
The aggregate payroll costs of these employees were as follows:		
Wages and salaries	5,674,104	4,796,816
Social welfare costs	526,502	434,570
	6,200,606	5,231,386
Pensions paid for the year	202,169	324,567
	6,402,775	5,555,953

5 OPERATING SURPLUS/(DEFICIT) FOR YEAR

	2014 €	2013 €
The operating surplus/(deficit) for year is stated after (crediting)/charging the following:		
Auditors' Remuneration	19,000	20,026
Other assurance services	—	3,700
Tax advisory services	—	—
Other non-audit services	—	—
Directors' remuneration	—	—

Expenditure on buildings is written off in the year it is incurred as the company does not own land or buildings. The land and buildings remain outside of the company in the ownership of the Trustees of The Children's Sunshine Home ("the Trustees").

6 TAXATION

There is no taxation arising on the result for the year.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2014

7 FINANCIAL ASSET

COMPANY

The company's financial asset comprises its investment in CSH Childcare Services, a company limited by guarantee not having a share capital, incorporated on 13 October 2011. CSH Childcare Services is accounted for as a subsidiary undertaking as the Board of The Children's Sunshine Home has the power to appoint and control the Board of CSH Childcare Services.

Details in respect of CSH Childcare Services are set out below:

Name of registered office	Country of Incorporation	Principal Activity
CSH Childcare Services	Ireland	Operation of a Children's Hospice

8 DEBTORS (Amounts falling due within one year)

	Group 2014 €	Group 2013 €	Company 2014 €	Company 2013 €
Recoverable from the HSE	262,270	182,192	186,392	182,192
Due from Trustees	154,472	—	116,338	—
Prepayments	44,633	31,846	36,249	31,846
Debtors	84,372	70,847	84,372	70,847
	545,747	284,885	423,351	284,885

Amounts Due to Trustees refers to the Trustees of The Children's Sunshine Home.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2014

9 CREDITORS (Amounts falling due within one year)

	Group 2014 €	Group 2013 €	Company 2014 €	Company 2013 €
Creditors and accruals	447,211	682,378	389,558	663,161
PAYE/PRSI	175,318	131,991	85,779	82,348
Due to Trustees	—	212,127	—	235,062
Deferred capital grants	—	46,015	—	46,015
	622,529	1,072,511	475,337	1,026,586

Amounts Due to Trustees refers to the Trustees of The Children's Sunshine Home.

10 INCOME AND EXPENDITURE ACCOUNT

	2014 €	2013 €
GROUP		
At 1 January 2014	(89,098)	32,320
Surplus/(deficit) for the year	42,851	(121,418)
At 31 December 2014	(46,247)	(89,098)
COMPANY		
At 1 January 2014	(89,098)	32,320
Surplus/(deficit) for the year	42,851	(121,418)
At 31 December 2014	(46,247)	(89,098)

11 NET CASH (OUTFLOW)/INFLOW FROM OPERATING ACTIVITIES

	2014 €	2013 €
GROUP		
Operating surplus/(deficit) for the year	42,851	(121,418)
Decrease in stocks	—	2,973
(Increase)/decrease in debtors	(260,862)	152,676
(Decrease)/Increase in creditors	(449,982)	456,501
Net cash (outflow)/inflow from operating activities	(667,993)	490,732

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 DECEMBER 2014

12 ANALYSIS OF CHANGES IN NET FUNDS

	At 01/01/2014 €	Cash Flow €	At 31/12/2014 €
GROUP			
Cash in hand and at bank	698,528	(667,993)	30,535

13 PENSION SCHEME

The company operates a defined benefit pension scheme in respect of employees eligible for inclusion under the Voluntary Hospitals Superannuation Scheme and Spouses' and Children's Pension Scheme. The Scheme is administered, funded and underwritten by the Department of Health and Children. The company acts as agent in the operation of the Scheme and does not make any contribution to the scheme. Contributions are received from eligible employees only.

By agreement with the HSE and the Department of Health and Children the pension contributions received may be offset against pension payments made and the surplus or deficit of contributions each year forms part of the funding of the company. The directors consider that the company has no responsibility for any liability that falls due as a result of any potential under-funding of the Scheme.

For the year ended 31 December 2014 €287,675 (2013: €321,657) was retained and treated as income and €126,874 (2013: €280,614) was paid to pensioners.

The Scheme is a defined benefits scheme: however the company has availed of the disclosure exemptions in respect of multi-employer pension schemes outlined in paragraph 9(a) of FRS 17. On this basis the Scheme is considered for disclosure purposes as a defined contribution scheme and no further disclosures are required.

The subsidiary company has established a defined contribution pension scheme and the assets of the scheme are held separately from those of the company in an independently administered fund. The contributions paid by the company during the year amounted to €75,295 (2013: €43,953). There were no pension amounts payable at year end (2013: €Nil).

14 CONTINGENT LIABILITY

A contingent liability of €540,189 (2013: €578,774) exists in respect of the Pobal Grant which becomes repayable if certain conditions, as set out in the agreements, are not adhered to. The most significant of these conditions relates to cessation of services by the The Children's Sunshine Home. Services must be maintained and protected for a period of at least seventeen years after the date of payment of the grant, failing which all grant monies or part thereof may be repayable. The contingency period reduces each year by 1/17 of the total amount received. The total amount of the grant and the related expenditure has been credited and debited, respectively, to the income and expenditure account in the year of receipt.

15 RELATED PARTY TRANSACTIONS

The Children's Sunshine Home Trust was established to support the development of facilities at The Children's Sunshine Home & subsequently Laura Lynn Children's Hospice, Leopardstown Road, Foxrock and to fundraise on their behalf. In order to meet the demand for the level of services provided by the Company, financial support above that provided by the HSE is required. The Trust provides this funding with the support of donors and volunteers.

In 2014 the Trust transferred net funds of €2,707,192 (2013: €1,840,062) in the year of receipt.



LauraLynn

IRELAND'S CHILDREN'S HOSPICE

*Making the most of
short and precious lives*

Follow
Like
Share



LauraLynn Ireland's Children's Hospice
Leopardstown Road, Foxrock, Dublin 18.

T 01 289 3151

E info@lauralynn.ie

www.lauralynn.ie

Charity No. CHY 2633